

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. ....  
 Filing Date .....  
 Inventorship ..... Battle  
 Applicant ..... Microsoft Corporation  
 Attorney's Docket No. .... MS1-1709US  
 Title: Enterprise Management of Public Instant Message Communications

**INFORMATION DISCLOSURE STATEMENT**

*References -- See Attached Form PTO-1449*

**REMARKS**

The citations listed, copies attached, are submitted in compliance with the duty of disclosure defined in 37 CFR §1.56. The Examiner is requested to make these citations of official record in this application.

Respectfully Submitted,

Date: 11/21/03

By: Kayla D. Brant  
 Kayla D. Brant  
 Reg. No. 46,576



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<div>Substitute for form 1449B/PTO</div> <div><b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b></div> <div>(use as many sheets as necessary)</div>				<b>Complete if Known</b>	
Sheet <b>2</b> of <b>2</b>		Application Number			
		Filing Date			
		First Named Inventor		Battle	
		Group Art Unit			
		Examiner Name			
		Attorney Docket Number		MS1-1709US	

NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		T <sup>2</sup>
		"Instant Messaging Gets Down To Business; AOL, Microsoft, and Yahoo focus on growing market with enterprise IM apps.(Brief Article)", Konzer, T., InformationWeek, CMP Media LLC, March 1, 2003, 1 page.		
		"Messaging in a 3G World", Angwin, A.J., IBM UK Laboratories, The Institution of Electrical Engineers, 2003, pages 68-72.		
		"Instant Messaging in the Enterprise", Osterman, M., Business Communications Review, Jan. 2003, pages 59-62.		
		"Instant Messaging Puts on a Business Suit", Lawton, G., IEEE Comput. Soc., Volume 36, No. 3, March 2003, pages 14-16.		
		"Introducing Instant Messaging and Chat in the Workplace", Herbsleb et al., Paper: I Think, Therefore IM, CHI 2002: changing the world, changing ourselves, April 20-25, 2002, Volume 4, Issue 1, pages 171-178.		
		"Securing Instant Messaging", Schwartz, M., Enterprise Systems, November 2002, pages 25-27.		
		"Instant Messaging- an Instant Threat", Computer Fraud & Security, pages 19-20.		
		"To Message or Not to Message", McEachern, C., Wall Street & Technology, January 2003, pages 34, 36, 37.		

Examiner Signature		Date Considered	
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